

Activating a License Statistics license on a machine without access to the internet

The information on this page refers to License Statistics v6.21 or newer, which provides the ability to activate a license on a machine without access to the internet directly from the Administration: Licensing page. If you are using a version previous to v6.21, see [documentation for previous versions](#).

Perform the following steps to activate a License Statistics license on a machine that is not connected to the internet.

1. Using a browser that has an internet connection (for example, a private laptop), go to the **Management** tab on License Statistic's **Administration: Licensing** page.

The screenshot shows the 'Administration: Licensing' page with the 'Management' tab selected. At the top, there's a header with a help icon and a user dropdown set to 'Administrator'. Below this, a summary bar displays license details: 'Licensed To: X-Formation Demo Customer', 'License Type: Local', 'License Expiration Date: Permanent', and 'Maintenance Expiration Date: 2025-02-11'. The main content area has three tabs: 'Usage', 'History', and 'Management' (which is active). Under the 'Management' tab, there are two sections: 'License Activation' and 'License Upload'. The 'License Activation' section contains a text input field with the activation key '4KKEE-EKDD-DZ1AEG-ZEJEX' and an 'Activate' button. The 'License Upload' section has a 'Drop file' icon and a 'Browse' button.

2. Enter the activation key in the License Activation field (if not already filled in), and click **Activate**.

If successful, the activation process will be executed directly in the browser.

If the activation is unsuccessful (which is rare, but may occur if, for example, there are network issues):

1. A direct link to the License Activation Center will be displayed. You can use this link immediately or at a later time.

This screenshot shows a close-up of the 'License Activation' field. The activation key '4KKEE-EKDD-DZ1AEG-ZEJEX' is visible. Below the field, a red error message with an exclamation mark icon reads 'Activate license using License Activation Center'. A blue 'Activate' button is positioned below the message.

2. When you click the link, you will be redirected to the [License Activation Center End User Portal](#), with all activation fields pre-filled.
3. Activate the license from the License Activation Center End User Portal.

The screenshot displays the 'License Activation Center' interface. The header includes the 'X-Formation' logo. The main content is divided into several sections: 'License Order' (showing activation key, type, and creation time), 'Customer' (X-Formation Demo Customer), 'Product' (License Statistics, version 6, v6-Perpetual), 'License Status' (with a green success message and 'Download'/'Deactivate' buttons), and 'HostIDs' (listing Ethernet and Hostname). A table at the bottom provides activation details: Activation Time (2024-02-13 14:24), Expiration Date (Permanent), and Maintenance End Date (2025-02-12).

4. Download the license file.
5. Upload the license file to License Statistics using the License Upload area in the Management tab of the Administration: Licensing page.

License Upload



Drop file

Browse