User Denials

> ⚠ *This page refers to functionality that has been removed from License Statistics. Reports have been restructured and reorganized as of License Statistics v6.14. The contents of the User Denials report have been moved to Users - History - Denials.*

To see a report on denials for a specific user/user group, select the **Denials** page under the **Users** section in the left navigation pane. Denials occur when the number of checkout requests exceeds the number of available licenses, resulting in an inability for users to check out a license. You can add the User Denials grid to the License Statistics Dashboard. Learn more about customizing the Dashboard.

General Information

The General Information area lets you select the user/user group for which to view denials and displays details for that user, including matching cloud users, if applicable.

General Information	🖍 ▲
User	
user1 ▼	

Filtering results

The Time Interval options in the Settings area let you specify the time interval to include in the results. The time interval can be:

- Current or Last Year
- Current or Last Quarter
- Current or Last Month
- Current or Last Week
- Today
- Yesterday
- Custom (which lets you enter a specific start and end date)

Settings			▲
Time Interval	**Start Date**	**End Date**	
Current Month ▼	2019-09-01 📅	2019-09-16 📅	
	Apply		

User Denials grid

The User Denials grid includes information about the selected user/user group's license denials, including the time the denial(s) took place, the license server, feature information, and host that the denials occurred for, and the number of licenses that were denied (which may be more than 1 in cases such as token licenses).

	Time	License Server ↑	Feature			Host	Denials
			Name	Version	Type		
1	2019-09-16 10:01:00	license server	feature2	unkno...	Floating	host1	1
2	2019-09-16 10:02:00	license server	feature2	unkno...	Floating	host2	1
3	2019-09-16 10:03:00	license server	feature2	unkno...	Floating	host3	1
4	2019-09-16 10:04:00	license server	feature2	unkno...	Floating	host4	1
5	2019-09-16 10:05:00	license server	feature2	unkno...	Floating	host5	1
6	2019-09-16 10:06:00	license server	feature2	unkno...	Floating	host6	1
7	2019-09-16 10:07:00	license server	feature2	unkno...	Floating	host7	1
8	2019-09-16 10:08:00	license server	feature1	unkno...	Floating	host1	1
9	2019-09-16 10:10:00	license server	feature1	unkno...	Floating	host2	1
10	2019-09-16 10:11:00	license server	feature2	unkno...	Floating	host1	1

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