Merging license server data

⚠ *This page refers to functionality that has been removed from License Statistics. License Statistics v6.11 removed merge functionality as part of redesigned license server management.*

Merging realtime and denials data under a single server is possible if the conditions listed below are met. (Note that the source license server refers to the server that is a donor of data, whereas the destination license server refers to the server that is a recipient of data.)

1. The source license server is not a member of a License Server Group (see Creating and managing groups).
2. The source license server has the same vendor as the destination license server.
3. The source license server can include only denials data.
4. The destination license server must be successfully queried at least once.
5. The destination license server gathering type must be Realtime.

To merge data in License Statistics for a license server that uses multiple hostnames (one for denials and another for realtime data), so that **all existing data** for that server will be shown under one server instead of multiple servers:

1. From the License Servers page under the Administration section, click the **Edit** icon in the Action column for the realtime server you want to merge with an imported license server. The Edit License Server dialog opens.

2. Click the **Merge** tab.

3. From the "Select license server to merge with" field, select the source license server to merge with the destination license server you are currently editing. Note that the selection list contains only servers that are valid for merging with the currently selected server. (See Combining realtime and denials data under a single server for more information about the rules for successful merging of license servers.)

4. Click **Save** (if you are done, you can click **Save and Close**) to merge the servers.

5. A confirmation dialog will ask you to confirm the merge. Click **OK** to begin the merge.

   ⚠ **The merge will remove the selected server from License Statistics after completion and cannot be undone.** Merging can take hours or, in some cases, days to complete. During the merge, *do not modify the servers or their details*, such as features. Any changes made to the servers will cancel the merge, leaving the servers as they were before beginning the merge (no data will be lost or moved and the two servers will remain separate).

   A progress bar will continue to display while the merge is in process. License Statistics will regularly check and display information about the latest status of the merging operation. You can see that the merge is complete by checking that the server is removed from the list of license servers in the License Server list in the Dashboard. If the merge is no longer running, but the license server is still listed, you can check for information about the failure of the merge in the Event Log.