Restricted access mode

Restricted access mode was introduced in License Statistics v6.0 to allow users to run License Statistics in order to do basic administrative tasks, even when the license limits have been exceeded or the license/maintenance has expired. Prior to v6.0, License Statistics would not start up in most cases related to license overuse or exceeded expiration time.

Cases where License Statistics will run in restricted access mode

Restricted access mode is enabled automatically when the:

- Version of the application is higher than the version in the license
- License (including Trial) has expired
- Maintenance has expired, but License Statistics was upgraded
- Number of users monitored exceeds the limit set in the license
- Number of license servers monitored exceeds the limit set in the license
- Number of hosts exceeds the limit set in the license (not applicable to HPC licensing)

Capabilities

While restricted access mode is running, you can:

- Log in to License Statistics
- Manage user preferences
- Perform all administration actions, including:
    - Managing license servers
    - Managing users
    - Accessing license details

Limitations

While restricted access mode is running, you *cannot*:

- Display data on reports, grids and charts (other than those listed in the previous section)
- Monitor license servers, which will be blocked from querying
- Import log files