Configuring email

The information on this page refers to License Statistics v6.0 and newer, which introduced a new user interface (UI). If you are using a version previous to v6.0, see documentation for previous versions.

License Statistics administrators can configure email used for sending notifications to License Statistics users using the **Email Server** page under the Administration section (this page is visible only to administrative users).

To configure email for License Statistics notifications:

- 1. Enter your email server name in the Server Name field.
- If your email server requires a secure connection, select either SSL or TSL from the Secure connection drop-down list. Otherwise, you can use the default "None" value.
- 3. If needed, change the port for the server in the Port field.
- 4. Select the method to use for authentication from the Authentication type drop-down list: Plain text, Login, or None. (Check with your system administrator to determine the authentication type that should be used.)
- In the Username and Password fields, enter a username and password for the mail server account (these fields do not apply if Authentication type is "None."
- 6. Check the "Enable Email Notifications" checkbox to allow users to receive notifications. (Users must subscribe to notifications to receive them, as described in Subscribing to email alerts.)
- 7. In the From field, enter your email address. **Note:** The email address must first be added in the **Account Settings** page, accessed using the options under the username shown in the upper right corner of License Statistics.
- 8. In the Send As field, enter the name you want to display as the sender in email notifications. **Note:** The Send As field is used only when the mail server supports it; most mail servers do not support this field.
- 9. To save the email configuration, click Save.
- 10. To check that the email configuration works, click **Verify**. License Statistics tests that email can be sent to "admin" using the email address specified in Preferences (as described in Subscribing to email alerts). A message will inform you of the success or failure of the verification.