

# Obtaining the latest release components

*The information on this page refers to License Statistics v6.18 or newer, which changed the method for delivering a pre-release core file to customers. If you are running a version older than v6.18, see [documentation for previous versions](#).*

Although we make every effort to ensure License Statistics works out of the box with all [supported license servers](#), there are occasional issues. If you experience problems with License Statistics, X-Formation Support may email you a link to download a patch file (core.jar) that contains the latest release components to fix the problem ahead of our regular release schedule.

## How to update License Statistics with a new core file

To update License Statistics with a new core file:

1. Download the core.jar file using the link sent to you by X-Formation Support.
2. Stop License Statistics. (See [Starting and stopping License Statistics on Windows](#) or [Starting and stopping License Statistics on Linux](#).)
3. Make a backup of the existing core.jar file:

```
{installation_directory}/core/core.jar
```

4. Replace the old core.jar file with the new core.jar file sent to you by X-Formation Support.
5. Restart License Statistics.