Authentication issues

Problem with password authentication

When the password specified in the License Statistics configuration file, xflicstat.cfg, is different than the password stored in the MySQL database, you may see the following error in the License Statistics log file:

```
[INFO] Waiting for mysqld process to start, which takes more time than usual...
[ERROR] mysqlproc: mysqld process has timed out
[ERROR] License Statistics MySQL Database stopped with error: "mysqlproc: mysqld process has timed out".
```

To resolve this issue, update credentials specified in xflicstat.cfg to the values of the credentials stored in the database.