Removing a license from a host

LAC lets you delete a license from an end user's host that is online.

Note: This feature is available only for individual (not bulk) license orders.

To remove a license from a host:

- 1. Create a new License Order or edit an existing license order.
- 2. In the General tab, select Remove From Host.
- 3. Click Save. The date of the removal request will be displayed next to the Remove From Host checkbox.
- 4. Use the Enduser SOAP API function LicenseRemovalRequested to request the license removal. (See LicenseRemovalRequested for more information about this function.)
- 5. If the LicenseRemovalRequested function is successful, the software should remove the license file from the host.
- 6. To confirm the license removal in LAC, use the Enduser SOAP API function LicenseRemovalConfirm. (See LicenseRemovalConfirm for more information about this function.)
- 7. If the license removal is successfully confirmed, the Remove From Host checkbox is automatically unchecked and the confirmation date will display next to this checkbox.