Licensing issues

Problem running more than one license server on a single machine

Each license server will host licenses for a specific vendor. You cannot start multiple instances of the same license server on a single machine. When you make an attempt to start a second instance of a license server hosting the same vendor on the same machine, you may see the following error in the LM-X License Server log file:

```
"FAIL: Unable to create lockfile ...."
```

To fix this problem, you should ask your application vendor to give you a correct version of the license server for the vendor's licenses. If you have two license servers from different vendors, the servers can coexist if you ensure that each server runs on a unique TCP port.

"Software not allowed to run on terminal server client" error

If the SHARE = TERMINALSERVER directive has not been included in the license file, you may see the following error when attempting to use an LM-X-protected license on a terminal server:

```
FATAL ERROR - Exploration License: LM-X Error:

[LOCAL] C:\MSRDS2.0_Cons\bin\karto.lic - Software not allowed to run on a terminal server client
```

Setting the SHARE directive to TERMINALSERVER for a local (node-locked) license specifies that the licensed application will work for remote terminal server clients. When TERMINALSERVER is not specified, remote clients will be blocked, thereby preventing a local license from being shared for multiple users via a terminal server.

Note: TERMINALSERVER setting applies only to Windows and is ignored by Unix.