

Communication issues

Failure to establish communication with the network

If communication between the client machine and the [LM-X License Server](#) cannot be established, you may see one or more of the following errors:

Error 3, LMX_NO_NETWORK: Unable to initialize network subsystem.
Error 15, LMX_NO_NETWORK_HOST: Unable to connect to license server.
Error 16, LMX_NETWORK_DENY: Rejected actively from license server.

These error codes indicate a problem with the client machine; for example, there may be no network card, the license server may be down, or user permissions may be inadequate.

Problem after establishing connection with the network

If communication between the client machine and the LM-X License Server fails, you may see the following error:

Error 47, LMX_NETWORK_RECEIVE_ERROR: Error receiving message over network.

This error indicates a problem with the client machine failing to maintain a TCP connection; for example, a firewall may be blocking a TCP connection, or connection to the server may be slow.