## **Assigning users to customers**

LAC users can optionally be specified for individual LAC customers when creating or editing customers in the Customers page. You can see the currently assigned User for a given customer in the Customers grid and the Customers details page.

Assigning LAC users to customers lets you fully control, for example, which customers are managed by your internal sales people and which customers are managed by your resellers. Reseller users must be specifically assigned to a customer in order to access that customer. If a user is not assigned to a customer, the User field is set to Not Specified (the default). When the User field is set to Not Specified, any Administrator or Sales user can access that customer; however, no Reseller user is allowed to access that customer.

The ability to specify the User setting for a customer and access customers differs depending on the role of the user who is creating or editing the customer, as described below:

Role	Privileges
Administrator and Sales users	Both Administrator and Sales user roles can view and modify all LAC customers and can set and change the assigned user for a customer without limitations.
Reseller users	<ul> <li>Throughout the LAC UI and API, a reseller user will be able to view and modify only those customers he is assigned to.</li> <li>When a reseller user creates a new customer in LAC, that reseller user is automatically set as the assigned user for that customer.</li> <li>Reseller users cannot change the User setting for any customer, regardless whether it was created by that reseller or a different LAC user.</li> <li>If an Administrator or Sales user changes the assigned user or sets the user to Not Specified, the reseller user will lose privileges to access that customer, regardless whether the customer was originally created by that reseller user.</li> </ul>