

Users Denials History

The information on this page refers to License Statistics v6.14 and newer, which reorganized reports. If you are using a version previous to v6.14, see Removed Features. Also note that for a limited time, the old menu structure in the License Statistics UI will be retained, so if you cannot locate what you're looking for with the new menu structure, you can try locating it using the old structure.

To see a report on [denials](#) for a specific user/user group, select the **Denials** page under the **Users: History** section in the left navigation pane. Denials occur when the number of checkout requests exceeds the number of available licenses, resulting in an inability for users to check out a license. You can add the User Denials grid to the License Statistics Dashboard. Learn more about [customizing the Dashboard](#).

The [General Information](#) area lets you select the user/user group for which to view denials and displays details for that user, including [matching cloud users](#), if applicable.

Filtering results

The Time Interval options in the Settings area let you specify the time interval to include in the results. The time interval can be:

- Current or Last Year
- Current or Last Quarter
- Current or Last Month
- Current or Last Week
- Today
- Yesterday
- Custom (which lets you enter a specific start and end date)

Settings

Time Interval

Current Month

Start Date

2019-09-01

End Date

2019-09-16

Apply

User Denials grid

The User Denials grid includes information about the selected user/user group's license denials, including the time the denial(s) took place, the license server, feature information, and host that the denials occurred for, and the number of licenses that were denied (which may be more than 1 in cases such as token licenses).

| | Time | License Server ↑ | Feature | | | Host | Denials |
|----|---------------------|--------------------------------|--------------------------|----------|----------|-------|---------|
| | | | Name | Version | Type | | |
| 1 | 2019-09-16 10:01:00 | license server | feature2 | unkno... | Floating | host1 | 1 |
| 2 | 2019-09-16 10:02:00 | license server | feature2 | unkno... | Floating | host2 | 1 |
| 3 | 2019-09-16 10:03:00 | license server | feature2 | unkno... | Floating | host3 | 1 |
| 4 | 2019-09-16 10:04:00 | license server | feature2 | unkno... | Floating | host4 | 1 |
| 5 | 2019-09-16 10:05:00 | license server | feature2 | unkno... | Floating | host5 | 1 |
| 6 | 2019-09-16 10:06:00 | license server | feature2 | unkno... | Floating | host6 | 1 |
| 7 | 2019-09-16 10:07:00 | license server | feature2 | unkno... | Floating | host7 | 1 |
| 8 | 2019-09-16 10:08:00 | license server | feature1 | unkno... | Floating | host1 | 1 |
| 9 | 2019-09-16 10:10:00 | license server | feature1 | unkno... | Floating | host2 | 1 |
| 10 | 2019-09-16 10:11:00 | license server | feature2 | unkno... | Floating | host1 | 1 |