

Realtime Denials

The information on this page refers to License Statistics v4.13 or newer, which added the ability to monitor denials in real time. Previously, it was possible to see how many license checkout requests were denied only by importing denied request logs.

[Realtime Denials](#) deliver realtime information about the users that are currently unable to check out a license due to the number of checkout requests exceeding the number of available licenses. You can enable monitoring Realtime Denials when [adding and editing license servers](#).

The option to view Realtime Denials works only with the following license servers:

- LM-X License Manager (v4.4 and above)
- Dassault Systems License Server (DSLS)
- Altair License Manager (ALM)
- EPLAN License Manager (ELM)
- [Custom](#) license server



Only the denials from the last query interval will be stored in License Statistics. Older denials present in the output and/or those from the time before the server was added to monitoring, will be ignored.

See [Denied Requests Log](#) for information about importing and reviewing the denial log data.