

Installation

Upgrading License Statistics

You can upgrade License Statistics to a newer version using an embedded database or an external MySQL database. (To find out whether your database is embedded, please see the MySQL server configuration section in your xflcstat.cfg file.) However, it is recommended to use an external MySQL database whenever possible to avoid extra work.



Note: If you are using a version older than v4.11.1, you need to perform the of License Statistics upgrade process twice: first upgrade to version 4.11.1, and then upgrade to the latest version.

For more information, see [Upgrading License Statistics](#).

Activating licenses using License Activation Center

Activating your license using License Activation Center is simple:

1. Go to the [License Activation Center login page](#).
2. Click the "Get your activation keys" link at the bottom of the login area.
3. Enter the email address where you want to receive your activation keys. (If you get a message saying the email address you entered does not exist, please contact us for assistance.)
4. When you receive the email containing the activation keys, follow our [instructions for activating your license online](#). For LM-X License Manager, the license file download should be named lmx.lic and should be saved in the proper location as described in the [LM-X License Manager Quick Start](#).

You can return to License Activation Center at any time to view your license details or re-download your license.

How do I activate a License Statistics license from a machine that is not connected to the internet?

To activate a License Statistics license for a machine that is not connected to the internet follow our [instruction](#).

What are the resource requirements for License Statistics?

The resources required to run License Statistics depend on the number of license servers you are monitoring.

For detailed information, see [Operating system and resource requirements](#).

How do I download the latest software?

To download the latest version of License Statistics, download the installation keys from the [License Statistics download page](#) (see [License Statistics Installation](#) for more information).

Do I need to buy multiple copies of License Statistics when using it on redundant servers?

You need to install only one copy of License Statistics on a single machine to monitor any number of servers at a single location, including redundant servers (for example, LM-X HAL servers or FLEXIm triad servers).

See also "Do I need to install License Statistics on the license server machine?", below, for more information.

Do I need to install License Statistics on the license server machine?

No, you don't need to install License Statistics on the license server machine. See [License Statistics Installation](#) for more information.

Can I do an offline license activation or activate the license from a computer that is not the server?

Yes, you can activate your License Statistics license from a machine other than the one where you're installing License Statistics.

For more details, see [Installing License Statistics on Windows](#) or [Installing License Statistics on Linux](#).

Why can't I use port 80 for the License Statistics server under Linux?

For Linux, you can use port 80 for the License Statistics server only if you have root privileges.

See [Specifying a web server port](#) for more information.

Can I install a trial version of License Statistics on the same machine I'm using for the production software?

License Statistics will not work if you run the trial and production versions simultaneously on the same host.

If you require testing prior to an upgrade, please conduct it on a separate machine. The software can run in a 30-day trial mode without the need for activating additional licenses. See [Running License Statistics](#) to obtain more information.

Can I upgrade License Statistics without needing to restore the database?

License Statistics works with MySQL 5.7.x (License Statistics version older than v5.15 requires MySQL 5.5.x) . For more information about backing up and restoring the License Statistics database, see [Backing up and restoring an embedded database](#).

Why is my new X-Formation product license set to expire?

Most software purchases have 30-day payment terms. If X-Formation delivers your software to you before your payment is received, the software is normally set up to expire in 30 days, in order to allow for payment to be received.

As soon as payment is received, the expiring version will be replaced with a non-expiring version. (For LM-X, the expiration refers to the license generator, not the client libraries.) If you need to reactivate/redownload your software, we will notify you.

To avoid expiration, make sure that payment is scheduled to arrive on time.