

Troubleshooting

If you have any problems installing or running License Statistics, please review the troubleshooting information for the issue you're experiencing.

[LDAP issues](#)

[License server issues](#)

[Combining realtime and denials data under a single server](#)

[License issues](#)

[Log file issues](#)

[MySQL issues](#)

[Timezone issues](#)

[Query tool executable error](#)

In addition to these troubleshooting topics, you can [download the latest release components](#), which offers pre-release parser file downloads for customers experiencing issues with a particular parser.