

Activating a License Statistics license on a machine without access to the internet

The information on this page refers to License Statistics v6.21 or newer, which provides the ability to activate a license on a machine without access to the internet directly from the Administration: Licensing page. If you are using a version previous to v6.21, see [documentation for previous versions](#).

Perform the following steps to activate a License Statistics license on a machine that is not connected to the internet.

1. Using a browser that has an internet connection (for example, a private laptop), go to the **Management** tab on License Statistic's **Administration: Licensing** page.

The screenshot shows the 'Administration: Licensing' page with the 'Management' tab selected. At the top, there's a header with a help icon and a user dropdown set to 'Administrator'. Below this, a summary section displays license details: 'Licensed To: X-Formation Demo Customer', 'License Type: Local', 'License Expiration Date: Permanent', and 'Maintenance Expiration Date: 2025-02-11'. The main content area has three tabs: 'Usage', 'History', and 'Management' (which is active). Under the 'Management' tab, there are two sections: 'License Activation' and 'License Upload'. The 'License Activation' section contains a text input field with the activation key '4KKEE-EKDD-DZ1AEG-ZEJEX' and an 'Activate' button. The 'License Upload' section has a 'Drop file' icon and a 'Browse' button.

2. Enter the activation key in the License Activation field (if not already filled in), and click **Activate**.

If successful, the activation process will be executed directly in the browser.

If the activation is unsuccessful (which is rare, but may occur if, for example, there are network issues):

1. A direct link to the License Activation Center will be displayed. You can use this link immediately or at a later time.

This screenshot shows a close-up of the 'License Activation' field. The activation key '4KKEE-EKDD-DZ1AEG-ZEJEX' is entered. Below the field, a red error message with an exclamation mark icon reads 'Activate license using License Activation Center'. Below the message is a blue 'Activate' button.

2. When you click the link, you will be redirected to the [License Activation Center End User Portal](#), with all activation fields pre-filled.
3. Activate the license from the License Activation Center End User Portal.

The screenshot shows the 'License Activation Center' interface. At the top, there's a header with the 'License Activation Center' logo and the 'X-Formation' logo. The main content area is divided into several sections. On the left, there's a 'License Order' section with details: 'Activation Key: 4KKEE-EKDD-DZ1AEG-ZEJEX', 'License Type: local', and 'Creation Time: 2024-01-30 09:20'. To the right of this is a 'Customer' section showing 'X-Formation Demo Customer' and a 'Product' section showing 'License Statistics', 'Version: 6', and 'Template: v6-Perpetual'. Below these is a 'License Status' section with a green checkmark icon and the text 'License activated successfully'. To the right of this status is a green 'Download' button and a red 'Deactivate' button. At the bottom, there's a 'HostIDs' section with 'Ethernet' and 'Hostname' fields, both containing placeholder text.

4. Download the license file.
5. Upload the license file to License Statistics using the License Upload area in the Management tab of the Administration: Licensing page.

License Upload



Drop file

Browse